

Returning your vehicle at lease end?








BEFORE YOUR RETURN

- ☐ Examine possible excessive wear and use on your vehicle and make any necessary repairs.
- ☐ Your originating Dealer is required to accept your return vehicle however we recommend contacting your local Toyota dealer to schedule a turn-in appointment for your vehicle.
- ☐ Ensure all contracted payments and miscellaneous fees are paid to TFS.
- ☐ Schedule your complimentary inspection appointment 15 to 60 days before your maturity date. To schedule an inspection call AutoVIN at (855) 40-MY-TFS.

Let TFS know if you completed repairs after your inspection, we'll order another once you return.
- ☐ Call your local DMV to find out if your state requires license plates to be returned at lease-end.

DURING YOUR INSPECTION AND RETURN

Bring the following to your inspection and lease-return appointments:

- ☐  Toolkit and spare tire, if applicable.
- ☐  Any original equipment on your vehicle at lease inception (radio, headrests, 3rd row seat, tonneau/cargo cover, etc.).
- ☐  All sets of keys (masters/remotes/valet), if applicable.
- ☐  Ask the dealer to record the mileage, and don't forget to sign the Odometer Disclosure Statement and ask for a copy.
- ☐  Owner's Manuals.

AT THE DEALERSHIP

- ☐ Confirm the Dealership will accept the return. Only your originating Dealer is required to accept your lease return.
- ☐ Sign an odometer statement and ask for a copy for your records. Capture the name of Dealer associate that helped with the return.
- ☐ If you did not complete an inspection prior to returning, one will be completed within a few days of your return.

Feel free to take pictures of the condition of your vehicle.

AFTER RETURN

- ☐ TFS will send you a Lease End Invoice if you have any unpaid payments, late fees and miscellaneous charges.¹
The Invoice will also include Excessive Wear and Use charges, Excessive Mileage charges, and Disposition Fee if applicable. These items may be taxable.
- ☐ Immediately cancel any electronic payments that you may have set-up.
- ☐ If you had a Security deposit, it will be returned to your home address via check. It will be used to first pay any Lease End Invoice charges, if applicable.

If you have any questions about the lease-end experience, contact TFS at 800-286-0652.

¹ Under certain circumstances, Toyota Financial Services does not charge its lease customers for excess wear and use damage.
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