TFS Excessive Wear and Use Guidelines

EXTERIOR
The following are examples of excessive wear and use found on the exterior of a vehicle:

1. Dented Bumper
2. Scratched Bumper
3. Scratched Paint
4. Poor Repair
5. Broken Mirror
6. Damaged Windshield
7. Exposed Tire Cord
8. Damaged Alloy Wheel

1-4: Paint and Body
- A consolidation of severe scratches in which the paint has been removed and the underlying panel is exposed
- A single dent greater than the size of a credit card
- Previous repairs performed poorly or unrepaired collision damage

5-6: Glass and Lights
- Windshield cracks, stars or bull’s-eyes
- Damaged, broken or non-factory tinted glass
- Bent, broken or missing lights, turn signals, mirrors or lamps

7-8: Tires, Wheels & Wheel Covers
- Tires with exposed cords or sidewall damage
- Tires or wheels that do not meet manufacturer’s guidelines for safe operation
- Missing or damaged wheel covers
- Wheel gouges greater than 1"

INTERIOR
The following are examples of excessive wear and use found on the interior of a vehicle:

9. Cut Seat
10. Burned Fabric
11. Missing Accessory
12. Broken Equipment

9-10: Seat and Trim
- A single cut, tear, burn or stain greater than the size of a credit card

11-12: Equipment, Parts & Accessories
- Missing keys/remotes
- Missing parts or accessories (shifter knob, headrests, tonneau/cargo cover, etc.)
- Inoperative, malfunctioning or broken parts or equipment
- Any modifications not on the vehicle at lease inception

QUESTIONS?
CONTACT 800-286-0652