

VEHICLE SERVICE AGREEMENT

GOLD

A proud member of the Toyota family

WHAT IS A VEHICLE SERVICE AGREEMENT (VSA)?

A VSA helps protect you from covered repair costs due to mechanical breakdown after your vehicle's warranty expires. We offer variable options to provide you the right level of protection, based on the mileage you drive and how long you plan to keep your vehicle.¹

GENERAL BENEFITS²



**Mechanical
breakdown
protection**



**24/7 Roadside
Assistance³**



**Substitute
transportation**



**Travel
protection**



Transferable



**Deductible
options**

VEHICLE ELIGIBILITY

New Vehicle Plans

Toyota vehicles are eligible if less than three (3) years old from date vehicle was first put into service and up to 36,000 total vehicle miles.

Used Vehicle Plans

Toyota vehicles are eligible within current model year plus nine (9) prior model years and up to 150,000 total vehicle miles. See your dealer for eligibility requirements on non-Toyota vehicles. Used vehicle plans are available through your dealer **only** at the time of used vehicle purchase or lease.

VSA GOLD WILL HELP YOU

- Be prepared and protected after your vehicle's warranty expires
- Be protected against rising costs of labor and covered parts
- Ensure repairs are handled by a factory-trained service technician using only Toyota-approved parts
- Enjoy 24/7 Roadside Assistance³
- Access a network of Toyota dealers throughout the U.S. and Canada
- Be able to transfer your agreement one time at no additional cost, potentially increasing the resale value of your Toyota

Exclusions

1. Time and mileage coverage periods for new vehicle plans are measured from date vehicle was first put into service as a new vehicle and zero miles. Time and mileage coverage periods for used vehicle plans are measured from the agreement application date and agreement application mileage. Coverage expires upon reaching the maximum time or mileage of the coverage period selected, whichever occurs first. Deductible applies to each eligible repair visit. See your agreement for complete terms, conditions, and restrictions
2. Any repairs/replacements made without prior authorization are excluded. Additional exclusions may apply. Please consult your customer product agreement for specific coverage details, including limitations and exclusions.
3. Certain Toyota vehicles may already include a 24/7 Roadside Assistance program depending on your vehicle's Safety Connect features. If a vehicle already has 24/7 Roadside Assistance, no additional Roadside Assistance benefit will be provided with the purchase of a Vehicle Service Agreement. Emergency fuel delivery includes up to three (3) gallons of gasoline twice per calendar month at no charge. Excludes Fuel Cell and Electric vehicles, which may be towed to the nearest authorized servicing Toyota dealer or authorized fueling station; fuel delivery will not apply. Roadside Assistance services provided by and through AAA with coverage available anywhere in the continental U.S. and Canada. In California, Roadside Assistance is provided if vehicle is inoperable due to mechanical failure of a covered component.



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24/7 ROADSIDE ASSISTANCE

For those times when the unexpected might occur, VSA Gold also provides 24/7 Roadside Assistance.³

- Battery jump start
- Lockout Protection
- Delivery of up to three (3) gallons of fuel, no more than two (2) times per calendar month³
- Tire service — Impaired tire will be replaced with your inflated spare
- Towing to the nearest authorized dealer³
- Winching — Extrication from any ditch, mud, sand, or snow. Vehicle must be immediately adjacent to a regularly traveled road and capable of being serviced with standard servicing equipment.

TRAVEL PROTECTION

If you're unable to drive your vehicle due to the mechanical breakdown of a covered component, substitute transportation and travel protection benefits will provide reimbursements of:

- Up to **\$35 per day** for car rentals or other substitute transportation.⁴ Maximum of five (5) days per occurrence.
- Up to **\$50 per day** for lodging and meals if you're more than 150 miles from home.⁴ Maximum of four (4) days over the life of your agreement.

4. Due to a covered mechanical failure. Valid receipts are required for all reimbursements.

VSA GOLD

Covers the cost of mechanical failure of the parts listed below after your vehicle's warranty expires.⁵

ENGINE, TRANSMISSION/TRANSFER CASE, DIFFERENTIAL, AXLES

Including all internally lubricated components and seals/gaskets. Manual and automatic transmissions, all drive configurations (front, rear, 4WD, AWD), bearings, bushings, and driveshafts.

CLIMATE CONTROL

Including air conditioner and heater components.

FRONT AND REAR SUSPENSION

Including suspension bushings and bearings.

FUEL SYSTEMS AND ELECTRICAL SYSTEMS

Including fuel injection, air fuel/oxygen sensors, electric fuel pump, and power windows and seats.

STEERING AND BRAKES

Including power steering and Anti-lock brake system.

HYBRID/ALTERNATIVE FUEL

Including hybrid vehicle generator assembly, hybrid vehicle motor assembly, hybrid vehicle transaxle assembly, hybrid transmission input damper assembly.

5. Covered components are partially listed above and subject to change. See your agreement for complete details.

The purchase of a Vehicle Service Agreement Voluntary Protection Product is optional, cancelable (subject to specific agreement terms), and not required to obtain credit.

This brochure is intended as an outline of Vehicle Service Agreement coverage. Coverage is subject to exclusions and limitations set forth in the Vehicle Service Agreement. The actual coverage, exclusions, and limitations of the agreements issued to customers may vary both from state to state and according to the program features chosen by the customer. In certain states, Toyota Motor Services Company administers Vehicle Service Agreements. Vehicle Service Agreements are available through Toyota Financial Services at participating Toyota dealerships only. Not available in select states.

In Florida, the administrator is Toyota Motor Insurance Company, P.O. BOX 661012, Dallas, TX, 75265, Florida License #02871

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