

VEHICLE SERVICE AGREEMENT

LEASE WEAR

A proud member of the Toyota family

VEHICLE SERVICE AGREEMENT LEASE WEAR

A Vehicle Service Agreement (VSA) Lease Wear¹ from Toyota Financial Services protects your Toyota by covering parts and labor for normal wear-item components² for up to five (5) years,³ with no out-of-pocket cost to you at the time of replacement.

GENERAL BENEFITS⁴



Covers normal wear-item components



Mechanical breakdown coverage



24/7 Roadside Assistance



Substitute transportation



Travel protection



No deductible

PROTECT YOUR LEASE VEHICLE FROM EVERYDAY WEAR

To achieve optimum performance, your Toyota needs specifically designed parts such as brake pads, engine belts, and windshield wiper blades. These, along with other wear-item components, aren't typically covered by the manufacturer's warranty, but may need to be replaced with normal use.

Exclusions

1. VSA Lease Wear is only available for sale when the vehicle is leased as a new vehicle with 20,000 miles or fewer total odometer miles.
2. Covered components are subject to change. Please refer to your agreement for specific coverage details, including limitations and exclusions.
3. Coverage periods for VSA Lease Wear are measured from the date the vehicle was leased for the coverage period indicated on the VSA Lease Wear agreement.
4. Any repairs/replacements made without prior authorization are excluded. Additional exclusions may apply. Please consult your customer product agreement for specific coverage details, including limitations and exclusions.
5. Bulbs, fuses, headlamps, belts, hoses, and LED light replacement have some limitations. Please refer to your agreement for complete details.

VSA LEASE WEAR COVERS

Normal Wear-Item Components²

- **Brake pads** — Replacement of one (1) set of front and one (1) set of rear brake pads and brake lining/shoes
- **Battery** — Replacement of one (1) 12-volt automotive battery
- **Belts and hoses** — Unlimited replacement of engine belts and hoses⁵
- **Windshield wiper blades** — One (1) replacement set of windshield wiper blades and/or inserts
- **Wheel alignment** — One (1) wheel alignment service
- **Bulbs and fuses** — Unlimited replacement of fuses and interior/exterior light bulbs, including LED lights⁵
- **Exterior lamp assemblies** — Unlimited replacement of headlamps, fog lamps, and center stop lamp⁵



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ADDITIONAL BUILT-IN BENEFITS

Platinum Mechanical Breakdown Coverage

In addition to covering normal wear-item components, VSA Lease Wear also includes Platinum coverage⁶ for mechanical and electrical parts that may fail.

24/7 Roadside Assistance

For those times when the unexpected might occur, VSA Gold also provides 24/7 Roadside Assistance.

- Battery jump start
- Lockout Protection
- Delivery of up to three (3) gallons of fuel, no more than two (2) times per month⁷
- Tire service — Impaired tire will be replaced with your inflated spare
- Towing to the nearest authorized dealer⁷
- Winching — Extrication from any ditch, mud, sand, or snow. Vehicle must be immediately adjacent to a regularly traveled road and capable of being serviced with standard servicing equipment.

TRAVEL PROTECTION

If you're unable to drive your vehicle due to the mechanical breakdown of a covered component, substitute transportation and travel protection benefits will provide reimbursements of:

- Up to **\$50 per day** for car rentals or other substitute transportation.⁸ Maximum of five (5) days per occurrence.
- Up to **\$100 per day** for lodging and meals if you're more than 150 miles from home.⁸ Maximum of five (5) days over the life of your agreement.

Exclusions

6. Platinum mechanical breakdown coverage is not applicable when the vehicle is covered by any other warranty, including the manufacturer's warranty.
7. Certain Toyota vehicles may already include a 24/7 Roadside Assistance program depending on your vehicle's Safety Connect features. If a vehicle already has 24/7 Roadside Assistance, no additional Roadside Assistance benefit will be provided with the purchase of a Vehicle Service Agreement. Emergency fuel delivery includes up to three (3) gallons of gasoline twice per calendar month at no charge. Excludes Fuel Cell and Electric vehicles, which may be towed to the nearest authorized servicing Toyota dealer or authorized fueling station; fuel delivery will not apply. Roadside Assistance services provided by and through AAA with coverage available anywhere in the continental U.S. and Canada. In California, Roadside Assistance is provided if vehicle is inoperable due to mechanical failure of a covered component.
8. Due to a covered mechanical failure. Valid receipts are required for all reimbursements.

VSA LEASE WEAR

Not only does VSA Lease Wear add coverage for parts and labor for normal wear-item components, it offers our most extensive mechanical breakdown coverage.⁹

ENGINE, TRANSMISSION/TRANSFER CASE, DIFFERENTIAL, AXLES

Including all internally lubricated components and seals/gaskets. Manual and automatic transmissions, all drive configurations (front, rear, 4WD, AWD), bearings, bushings, and driveshafts.

CLIMATE CONTROL

Including air conditioner and heater components.

FRONT AND REAR SUSPENSION

Including shocks, suspension bushings and bearings.

FUEL SYSTEMS, ELECTRICAL SYSTEMS, COOLING SYSTEM

Including fuel injection, air fuel/oxygen sensors, electric fuel pump, power window regulator, switches, power seat switches, thermostat, and radiator.

Exclusions

9. Platinum mechanical breakdown covered components are partially listed and are subject to change. See your agreement for complete details.

STEERING AND BRAKES

Including power steering and anti-lock braking system components.

EXHAUST AND EMISSIONS SYSTEM

Including exhaust manifolds and pipes, catalytic convertors, evaporative emissions charcoal canister, valves and tubes.

NAVIGATION, AUDIO, HIGH-TECH

Including audio/navigation head unit display and most factory-installed technology and safety features.

HYBRID/ALTERNATIVE FUEL

Including hybrid vehicle generator assembly, hybrid vehicle motor assembly, hybrid vehicle transaxle assembly, hybrid transmission input damper assembly.

The purchase of a Vehicle Service Agreement Voluntary Protection Product is optional, cancelable (subject to specific agreement terms), and not required to obtain credit.

This brochure is intended as an outline of Vehicle Service Lease Wear Agreement coverage. Coverage is subject to exclusions and limitations set forth in the Vehicle Service Agreement. The actual coverage, exclusions, and limitations of the agreements issued to customers may vary both from state to state and according to the program features chosen by the customer. In certain states, Toyota Motor Services Company administers Vehicle Service Agreements. Vehicle Service Agreements are available through Toyota Financial Services at participating Toyota dealerships only. Not available in select states.

In Florida, the administrator is Toyota Motor Insurance Company, P.O. BOX 661012, Dallas, TX, 75265, Florida License #02871

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