WHAT IS A VEHICLE SERVICE AGREEMENT (VSA)?
A VSA helps protect you from covered repair costs due to mechanical breakdown after your vehicle’s warranty expires. We offer variable options to provide you the right level of protection, based on the mileage you drive and how long you plan to keep your vehicle.1

GENERAL BENEFITS

- Mechanical breakdown protection
- 24/7 roadside assistance
- Substitute transportation
- Travel protection
- Transferable options
- Deductible options

VEHICLE ELIGIBILITY

New Vehicle Plans
Toyota vehicles are eligible if less than three (3) years old from date vehicle was first put into service and up to 36,000 total vehicle miles.

Used Vehicle Plans
Toyota vehicles are eligible within current model year plus twelve (12) prior model years and up to 150,000 total vehicle miles. See your dealer for eligibility requirements on non-Toyota vehicles. Used vehicle plans are available through your dealer only at the time of used vehicle purchase or lease.

VSA POWERTRAIN WILL HELP YOU

- Be prepared and protected after your vehicle’s warranty expires
- Be protected against rising costs of labor and covered parts
- Ensure repairs are handled by a factory-trained service technician using only Toyota-approved parts
- Enjoy 24/7 roadside assistance
- Receive access to a network of Toyota dealers throughout the U.S. and Canada
- Be able to transfer your agreement one time at no additional cost, potentially increasing the resale value of your Toyota

Exclusions
1. Time and mileage coverage periods for new vehicle plans are measured from date vehicle was first put into service as a new vehicle and zero miles. Time and mileage coverage periods for used vehicle plans are measured from the agreement application date and agreement application mileage. Coverage expires upon reaching the maximum time or mileage of the coverage period selected, whichever occurs first. Deductible applies to each eligible repair visit. See your agreement for complete terms, conditions, and restrictions.

General Exclusions
Any repairs/replacements made without prior authorization are excluded. Additional exclusions may apply. Please consult your customer product agreement for specific coverage details, including limitations and exclusions.
24/7 ROADSIDE ASSISTANCE

For those times when the unexpected might occur, VSA Powertrain also provides 24-hour roadside assistance.

- Battery jump start
- Lockout protection
- Delivery of up to three (3) gallons of fuel, no more than two (2) times per month
- Tire Service — Impaired tire will be replaced with your inflated spare
- Towing to the nearest authorized dealer
- Winching — Extrication from any ditch, mud, sand, or snow. Vehicle must be immediately adjacent to a regularly traveled road and capable of being serviced with standard servicing equipment.

TRAVEL PROTECTION

If you’re unable to drive your vehicle due to the mechanical breakdown of a covered component, substitute transportation and travel protection benefits will provide reimbursements of:

- Up to $35 per day for car rentals or other substitute transportation.
- Up to $50 per day for lodging and meals if you’re more than 150 miles from home.

VSA POWERTRAIN

Covers the cost of mechanical failure of the parts listed below after your vehicle’s warranty expires.

ENGINE
Including all internally lubricated components and balance shaft, camshaft, crankshaft, crankshaft pulley, cylinder heads, engine block, engine mounts.

MANUAL TRANSMISSION
Including transfer case components (all internally lubricated components) and clutch master cylinder, clutch release cylinder, gears and shafts, hoses, lines, tubes, seals and gaskets.

AUTOMATIC TRANSMISSION
Including transfer case components (all internally lubricated components) and hoses, lines, tubes, seals and gaskets.

AXLE ASSEMBLY
Including all internally lubricated components and seals/gaskets. All drive configurations (front, rear, 4WD, AWD), bearings, bushings, and driveshafts.

HYBRID/ALTERNATIVE FUEL
Including hybrid vehicle generator assembly, hybrid vehicle motor assembly, hybrid vehicle transaxle assembly, hybrid transmission input damper assembly.

Exclusions
2. Excludes Fuel Cell and Electric vehicles, which may be towed to the nearest authorized Toyota servicing dealer or authorized fueling station. Fuel delivery will not apply.
3. Due to a covered mechanical failure. Valid receipts are required for all reimbursements.

The purchase of a Vehicle Service Agreement voluntary protection product is optional, cancelable (subject to specific agreement terms) and not required to obtain credit.

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